

Futuro Health is offering the opportunity for qualified applicants* to enroll, tuition-free, in our Health IT Specialist Program, which will prepare you for an in-demand job as a Help Desk Analyst or End User Computer Support Specialist.



About Help Desk Analysts

Help Desk Analysts process electronic requests to resolve IT issues in a healthcare setting. Help Desk Analysts work with ticketing systems and IT teams to route patients and staff to the appropriate resources to solve common problems with IT solutions.

End User Computer Support Specialists

End User Computer Support Specialists deploy, maintain and repair the hardware and software tools of computer users throughout the healthcare system. Specialists work on workstation equipment, operating systems, software applications, vital sign monitoring equipment and other health related equipment to make sure they are running as planned.

Fast Facts about the Futuro Health Program:

- You'll gain an understanding of the healthcare system as it relates to IT support.
- Upon completion, you'll earn a Google IT support specialist Comp TIA A+ Certification.
- The program is offered online and takes approximately 6 months to complete.
- To ensure commitment and completion, participants are required to pay a one-time \$100 non-refundable registration fee.

This program is provided by Coursera with content created by Johns Hopkins University, IBM and Google. You'll develop in-demand IT skills to support IT staff and ensure issue resolution!

Futuro Health apoya el éxito estudiantil a través de contenidos especializados, coaching personalizado y establecimiento de metas, incluso para estudiantes que hablan inglés como segundo idioma.

Se anima a las personas bilingües y multilingües a postularse.

Minimum Qualifications

Please review the minimum and preferred qualifications listed in the online catalog to qualify for this program. Some include but are not limited to:

- Be 18 years old or older.
- Be a California resident with the ability to work in the U.S.
- Have no felony conviction on record.
- Be willing to commit 3 hours per day (estimated at 15 hours per week) of study time
- Possess a high school diploma or GED certificate.
- Be computer and internet proficient.
- Have home access to reliable high-speed internet.
- Have a working computer less than 7 years old.

* Current and prior Futuro Health program enrollees are ineligible to apply.

[VIEW MORE AND APPLY](#)



Easy Online Application!

[Visit FuturoHealth.Org](http://VisitFuturoHealth.Org)

About Futuro Health

Futuro Health is a non-profit organization focused on improving the health and wealth of communities by growing the largest network of allied healthcare workers in the nation.

We believe that investing in education and skills training and retraining results in better paying jobs for workers, better care for patients, and better workers for employers to hire.