

## EMBRACING EQUITY. CHANGING LIVES. BUILT FOR SCALE.

We enrolled 3,275 Futuro Health Scholars tuition-free into allied healthcare education during 2022, bringing our total to over 8,000 diverse adults served by Futuro Health towards our goal to impact 10,000 lives by 2024 to meet the nation's critical demand.



*"Futuro Health has been a strategic partner. Through their program, medical assistant participants can enjoy a quick road to graduation, work as a team, grow into a career that will benefit them as individuals but also support the community where they live, work and play and will gain incredible satisfaction comforting patients, and working in a specialized role."*

*La Familia*  
COUNSELING CENTER

**Rachel Rios**  
Executive Director, La Familia  
Counseling Center

*"We are thrilled to be collaborating with Futuro Health to create diverse talent pipelines of Pharmacy Technicians across our enterprise while giving Scholars an opportunity to gain exposure to a variety of career pathways within pharmacy and healthcare. We look forward to expanding beyond pharmacy careers in the future"*

 **CVSHealth.**

**Melanie Kramer**  
Senior Manager, CVS Workforce  
Initiatives

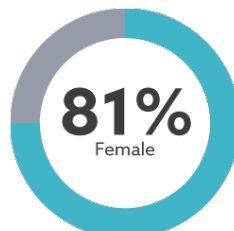
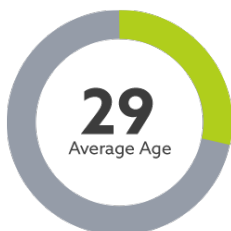
*"We are pleased to bring equity into healthcare through Futuro Health and to be able to offer local communities the opportunity to train for in-demand careers in healthcare. Futuro Health's focus on training behavioral health care providers is especially important to Kaiser Permanente because of our 75-year mission to support total health, in mind, body and spirit."*

 **KAISER  
PERMANENTE.**

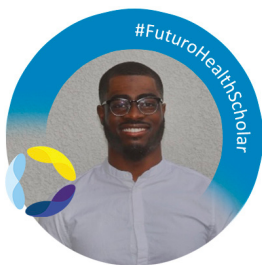
**Janet Liang**  
Executive Vice President, Group  
President and Chief Operating  
Officer for Kaiser Permanente

## OUR FUTURO HEALTH SCHOLARS REPRESENT THE DIVERSITY OF LOCAL COMMUNITIES.

90% of all Futuro Health program participants are multiculturally diverse, 52% are bilingual, 81% female, with an average age of 29.



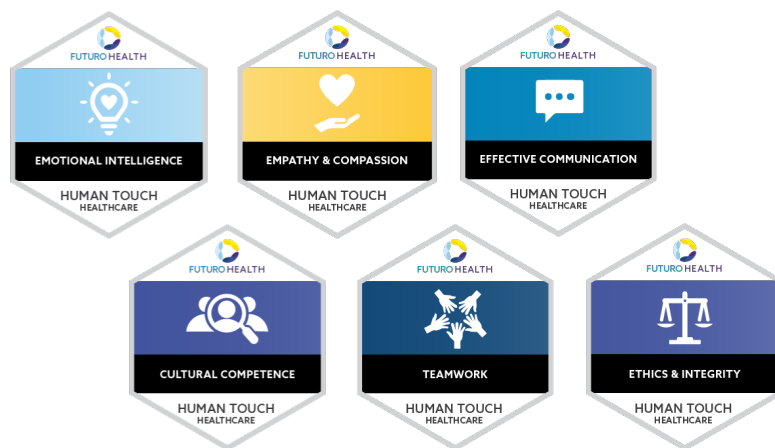
At a moment when the nation is experiencing continuous declines in higher education enrollment, Futuro Health successfully drew diverse adults into allied health credentials to grow the workforce for **Medical Assistant, Pharmacy Technician, Sterile Processing Technician, Phlebotomist, Patient Care Representative, Medi-Cal Peer Support Specialist, Community Health Workers with a Behavioral Health Emphasis, Health IT Specialist and more.** Training options continue to grow each year.



## IMPROVING LEARNING OUTCOMES AND OPPORTUNITIES FOR DIVERSE ADULTS.

According to data from approved education partners with whom we collaborate, **83% of the Futuro Health Scholars** enrolled in their programs of study **completed their in-class training**, often surpassing normal course completion rates thanks to Futuro Health's best practices to bolster learner success.

ALL FUTURO HEALTH SCHOLARS NOW COMPLETE OUR SIGNATURE **HUMAN TOUCH HEALTHCARE<sup>™</sup>** coursework before starting their technical training, helping them develop the essential interpersonal skills to work in healthcare – addressing a skills gap of concern to employers while building confidence in learners.



*"This program has greatly improved my ability to calmly communicate with my patients. I have a better understanding of my own reactions and feelings, which in turn has helped me understand others. My ability to clearly understand what others are trying to communicate has improved both my personal and professional life. I use many of the techniques taught through this program in my daily life. Thank you for giving me the tools to grow and improve my patient care."*

**Cindy S.**  
Human Touch Healthcare Program Graduate



# ADDRESSING WORKFORCE SHORTAGES FOR EMPLOYERS IN THE PUBLIC AND PRIVATE SECTORS.

**We're partnering with public higher education and health systems.** Futuro Health is a critical partner in the California Consortium for Public Health Informatics & Technology (CCPHIT) with University of California, Berkeley, California State Universities, community colleges, employers and others. Funded through a federal grant which aims to increase representation of underrepresented communities within the public health IT workforce, the consortia will educate 700 adults for careers in this field by 2024.



FUTURO HEALTH IS PROVIDING WORKFORCE SOLUTIONS FOR ADDRESSING THE **MENTAL AND BEHAVIORAL HEALTH CRISIS**. In 2022, we became a state-approved Cal-MHSA Peer Support Specialist training provider – adding to our existing offerings which already included Community Health Worker with a Behavioral Health Emphasis and the Behavioral Health Microcredential.



**Futuro Health core funders now includes Kaiser Permanente National Community Benefit Fund at the East Bay Community Foundation, Sutter Health, SEIU-UHW, Stanford Health Care and Lucile Packard Children's Hospital Stanford.**



**We celebrated the 50th episode of our WorkforceRx with Futuro Health podcast in 2022.** Since its launch, the podcast has featured an array of interviews with national leaders and innovators in workforce development sharing best practices about the future of work, the future of care, the future of higher education, as well as alternative education-to-work models.



# WORKFORCE BEST PRACTICES BUILT FOR SCALE, EQUITY, AND AGILITY.

We've built a diverse group of **data scientists** and **technologists** with domain expertise in social science, health disparities, computer science, statistics, and many other areas.



Futuro Health developed a **comprehensive in-house information system**, providing us valuable insight to 30,000 applicants, with over 1 million contact points to assist our Futuro Health Scholars along their journey.



Since our inception, we launched **19 approved training offerings across 12 education providers and their 65 campuses** with integrated data systems to monitor how Futuro Health Scholars are doing on learner engagement, retention, completion, and employment outcomes.



## IN THE NEWS



## ABOUT FUTURO HEALTH

[Futuro Health](#) is a non-profit organization focused on improving the health and wealth of communities by growing the largest network of healthcare workers in the nation.

Futuro Health makes education journeys into allied health careers possible by growing the talent that employers need and creating a path to opportunity that workers want.