

# Welcome to Futuro Health! Where the Future of Care Begins

English Readiness for Allied Health Course





# The Student Journey: What you Need to Know



I'm Ro! I'll be your guide!

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### English Readiness for Allied Health Course

#### English Readiness for Allied Health Overview

#### Don't let your language skills stop you from pursuing a career in the healthcare sector!

Speaking more than one language is a highly valued skill amongst employers. Allied health professionals need clear and accurate communication skills to work with and meet the needs of patients, their families and co-workers. In California, there is a great need for more Spanish-speaking workers in the health sector to care for our diverse population. This fully online English course is designed to prepare your language skills for a career in the health sector. This course provides relevant healthcare vocabulary and spoken language practice. Once you complete this course, your next step will be to apply to an education program that can help you earn a healthcare credential.



This course is designed to improve the English language skills for Spanish speakers who can:

- communicate for simple tasks but may make mistakes or struggle to maintain a conversation AND/OR
- hold a conversation about familiar topics but do not have the appropriate vocabulary for working in a healthcare setting.

#### Benefits of the English Readiness for Allied Health course

Personalized Learning Experience

Flexible Study
Options

Relevant Lessons

#### Qualifications & Eligibility Requirements

#### What are the Minimum Qualifications for the English Readiness for Allied Health Course(s)?

There are minimum qualifications set forth by Futuro Health and our education partners to be eligible for admittance into the English Readiness for Allied Health course. Please read more on minimum and preferred qualifications in the <u>Futuro Health Course Catalog</u>.

Please note: If you intend to seek a career in healthcare, you will need a high school diploma or GED; be able to work in the US. Neither is required for this course.

What are the Eligibility Requirements for Enrollment in the English Readiness for Allied Health Course(s)?

To be eligible for the English Readiness for Allied Health course you must complete a short assessment when creating your Futuro Health profile. The responses you provide will determine if you are eligible for this course. You will then be assigned a Futuro Health Navigator who will help you enroll in this course.

#### Voxy Proficiency Assessment (VPA)

Once enrolled in the course, you will take the short assessment called the Voxy Proficiency Assessment (VPA) to validate your current language proficiency. Towards the end of your course, you will take a second VPA to see how much you have improved and ensure the program is still tailored to your learning level, goals and interests.

#### **Study Commitment**

You should aim to study 3-6 hours per week, or about 30-40 minutes a day Monday through Friday. Short, consistent intervals of study are more effective than large 2-3-hour study sessions.

#### Course Details

The English Readiness for Allied Health course is self-paced and 100% online. The amount of time it takes to complete the course may vary; it will take you an average of 3-6 months to complete or faster.

#### **Learning Outcomes**

You can find information about the learning outcomes for the English Readiness for Allied Health course in the <u>Futuro Health Course Catalog</u>.

#### **Topics Covered**

- Introduction to Allied Health Care
- Scheduling and Billing
- Medical History
- Basic Nursing Skills
- Examination Procedures
- Medical Charts

- Diagnosis and Treatments
- Laboratory Procedures
- Radiology
- Social Work and Mental Health
- Legal and Ethical Standards
- Safety and Infection Control

#### **Program Specific Costs**

We know that student debt is a barrier to many who want to start or return to school. Futuro Health is pursuing a new, affordable education-to-work model to ensure that cost is not a barrier in receiving quality education. While we are still evolving this model and the information below is subject to change, here is what you can expect in terms in 2020.

Some programs of study may have some minimal out-of-pocket cost associated with steps in the application and enrollment process, such as to complete a background check, drug screen, and placement assessment. If these apply, your Futuro Health Navigator can detail these costs for you.

#### **Tuition**

At Futuro Health we believe that cost should not be a barrier to quality education. In recognition of the hardship brought on by the pandemic, Futuro Health is waiving tuition cost for all students admitted into a course or program during our first year of operation (2020).

#### **Registration Fee**

All courses and programs have a nonrefundable registration fee which is used to cover administrative costs. There is standard \$50 registration fee for English Readiness for Allied Health. In recognition of the impact of the pandemic, this fee is waived in 2020.

Registration fee per course: \$50Registration fee per program: \$100

#### **Membership for Education and Training**

To ensure that you are successful in navigating the journey ahead, you will be connected to a large network of healthcare workers — through the SEIU-United Healthcare Workers West — dedicated to making sure that all communities have access to affordable, high-quality care provided by valued and respected caregivers. This community of healthcare professionals will support you through your education and training into your first (or next) job in the healthcare industry. Joining this community costs \$20 per month and is part of your enrollment process. This is a unique benefit that sets Futuro Health apart and gets you connected to a community of healthcare workers who are dedicated to helping you advance in your career. You will work with your Futuro Health Navigator to complete the payment process.

#### Credential(s) Earned

You will receive a Futuro Health English Readiness for Allied Health Badge upon completion of your course. You may also visit the "My Level" page in the Voxy platform to download a certificate of completion as soon as you complete your second Voxy Proficiency Assessment.

#### About Futuro Health

Futuro Health is a new non-profit organization established through a commitment of \$130 million from Kaiser Permanente and SEIU-United Healthcare Workers West (SEIU-UHW). Our mission is to increase the wealth and health of all communities by growing the largest network of credentialed allied healthcare workers in the nation, starting in California. We believe that investing in education, skills training, and retraining results in better paying jobs for workers, better care for patients, and better workers for employers to hire.

Starting in California and scaling up to additional states, Futuro Health is pursuing a new and affordable education-to-work model. We offer adults who are interested in allied health with career exploration opportunities, education financing options, and support towards a credential or licensure attainment. We do the work to evaluate and pre-select education partners, courses, and programs so that your training is related to the skills and occupations that are in demand.

Our goal is to graduate 10,000 new licensed and/or credentialed allied healthcare workers by 2024. We want you to be one of them. Futuro Health is committed to your success, and we are excited to be a part of your education and career journey! Are you ready?

#### The Futuro Health Difference





Human Touch Healthcare™ Skills

The healthcare field provides many opportunities for people interested in being of service to others. Futuro Health can help you take your first (or next) step in the world of healthcare in a variety of ways. We offer student support, education financing, and the interpersonal "Human Touch Healthcare<sup>TM</sup>", skills training to ensure that you have the best experience during your education and throughout your career. We also connect you to a large network of healthcare workers (SEIU-UHW) who can support you through your studies and into your first (or next job) in the healthcare industry. For all these reasons, we hope you agree that Futuro Health is a great opportunity for you!

#### **Student Support**

Futuro health provides you with a support coach to help guide you along your education journey. We call them Futuro Health Navigators. For many adults, it has been a while since they have last been in school, and while some things have stayed the same, other aspects of being a student have changed.

Preparing for a career in healthcare will require time and commitment from you and the support of those around you. Your Futuro Health Navigator can guide you on how to talk with your family or supervisor, how to apply and get enrolled, how to make time for your studies, and more.

Once you've enrolled in a program or course, your Futuro Health Navigator may continue with you as you undertake your coursework, including any lab or clinical work, and cheer you on towards attaining your healthcare credential. You are not alone. Outside of your Futuro Health Navigator, you will meet fellow students, current healthcare workers, and future colleagues who also have a passion for the healthcare field. They can help you think through questions specific to success in your studies as well as how to navigate your healthcare career.



#### **Education Financing**

At Futuro Health we believe that cost should not be a barrier to quality education. In recognition of the hardship brought on by the pandemic, Futuro Health is waiving tuition cost for all students admitted into a course or program during our first year of operation (2020). This is quite an opportunity for you and allows you to complete your education without taking on significant debt for tuition payments. Space is limited. If you are among the lucky ones invited to take the next step, act quickly to complete the enrollment steps and relay your commitment to your Navigator. Note that while tuition is waived, there are still small out-of-pocket student costs to consider. See "Program Specific Cost" section for more information.

#### **Human Touch Healthcare Skills**

Healthcare employers report that students who have strong interpersonal or "soft" skills do better on the job. As part of your journey towards earning your credential, we will help you be more competitive for high demand allied health jobs by developing your interpersonal Human Touch Healthcare skills. The Human Touch Healthcare training is designed to make you proficient in skills such as communication, teamwork and collaboration, cultural competence, emotional intelligence, ethics and integrity, and more. Development of soft skills is highly valued when working with patients and care teams -- and essential for in-person and telehealth interactions with patients. Employers tell us that excellent soft skills are often the difference between a good employee and a GREAT employee.

#### Student Orientation

As a new student with Futuro Health, some of you will need to complete our student orientation course depending on which program or course you enroll in. This orientation is online and refreshes you on the knowledge, skills, and behaviors that can help you find success in your educational journey. You will also gain tips and tools designed to make you more ready for your educational journey.

#### Student Agreement

Students enrolled in an education program are required to complete a student agreement. The student agreement outlines student responsibilities and expectations, steps for conflict resolution, and executes an authorization for release/disclosure of information and records.

#### **Our Partners**

Our list of partners continues to grow everyday as we look for organizations who are good at what they do. Visit futurohealth.org/about/our-partners/ for the most updated list of partners.





## The Education Fund

Empowering potential.

SEIU-UHW & JOINT EMPLOYER EDUCATION FUND

























VOXY





#### What is Allied Health?

The Allied Health sector includes a wide range of clinical, administrative, and support positions -- from Licensed Vocational or

Practical Nurses (LVN/LPNs) to Medical Assistants (MA's) and Health IT technicians. The services that allied healthcare workers provide are critical to the care team and the patients they serve. Whether you are interested in working directly with patients or working behind the scenes, there are many career options available in the allied health field.



#### Why Allied Health?

#### 2.3 million new Healthcare Workers to be hired in the U.S. by 2025.

By 2030, California's population is projected to reach 44.1 million, and the total number of adults 65 years of age and older is projected to grow from 5 million in 2014 to 8.6 million in 2030. (1)

The U.S. will need to hire 2.3 million new healthcare workers by 2025 in order to adequately take care of its aging population. But a persistent shortage of skilled workers will mean hundreds of thousands of positions will remain unfilled. (2)

(1) Employment Development Department, (2) EMSI

#### **Demand of Allied Healthcare Workers**

#### 65K+ Annual Demand for Allied Health workers in California.

There is an expected annual demand for 65K+ allied healthcare workers in California through 2024, resulting in a total of ~500K new workers by then. (1) The supply of allied health professionals has been shrinking over the past five years and is projected to continue shrinking through 2024. (2)

(1) Employment Development Department, (2) EMSI